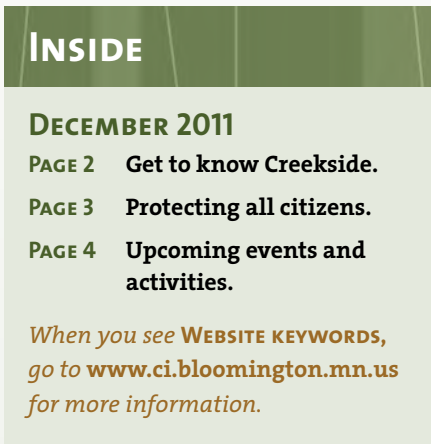


[illegible]

## A large group of young people, mostly of Asian descent, are posed for a group photo. They are wearing white t-shirts with the 'LEADERSHIP' logo, which features a stylized 'L' and the word 'LEADERSHIP' in a circular arrangement. The group is diverse in age and expression, with many smiling at the camera. The background is a plain, light-colored wall.

**N**eed a ride to the grocery store? Want to get connected to a nonprofit organization or find a volunteer opportunity? Human Services can help.

Offering a wide variety of programs, services and events, Human Services helps strengthen and connect our community. All Bloomington residents, including low-income families, seniors, multicultural communities and individuals with disabilities, are able to get connected to local, county and state nonprofit services as well as other valuable resources. In 2010, Human Services facilitated an estimated 4,300 connections and provided 3,700 referrals. These resources are available on a daily basis.

**For more information on featured programs and services, call Human Services at 952-563-8733, TTY 952-563-8740 or visit the [City's website](#).**





BUILDING COMMUNITY  
GET WITH THE PROGRAM AT CREEKSIDE COMMUNITY CENTER



CREATE YOUR OWN MASTERPIECE  
WOODWORKING MADE EASY

If you can dream it, you can build it at the Creekside Community Center wood shop. Open to all adults, ages 55 and older who are interested in woodworking, the wood shop at Creekside provides the glue, nails and equipment you'll need to build your masterpiece.

Woodworkers must pass a proficiency test administered by a wood shop foreman. All participants are required to become members upon completion of the proficiency test. Membership is free. Each visit to the wood shop is \$1.

Wood carvers do not need a membership or proficiency test, but must also provide their own wood. The wood shop is open **Mondays, Tuesdays and Thursdays, 8 - 11:30 a.m.**; wood carving is available on **Wednesdays, 9 - 11 a.m.**



Creekside Community Center is the place to be. A staple in the community for more than 40 years, Creekside boasts an active senior program and a variety of spaces that make it the ideal venue for special events, classes, workshops and more.

The Human Services Senior Program provides adults, ages 55 and older, and younger persons with disabilities countless opportunities for socializing, continuing education, getting fit and more. The program consists of nearly 60 different activities – classes in woodworking, ceramics, poetry writing, music, computer literacy and other arts activities. These unique programs,



developed and run by senior volunteers, include senior leaders who provide structure and guidance for participants. *See page HS4 for a calendar of upcoming activities.*

Programs are held at Creekside Community Center, 9801 Penn Avenue South, unless otherwise noted. For more information, contact Human Services.



AN IDEAL VENUE  
HOST AN EVENT

Creekside has rooms for rent that accommodate 10 to 175 people. Rental rates are determined by the Bloomington City Council, but can range from \$17.75 - \$90.50 per hour, depending on the size and type of rental space. Tables and chairs are included in all rentals. Most rooms are equipped with Wi-Fi and a variety of audio-visual equipment, such as DVD players, Nintendo Wii gaming systems, projectors, microphones and portable screens. Special rentals include a commercial kitchen, computer room, wood shop and piano. For more information or to rent a space, call 952-563-4944 V/TTY or visit the City's website.



**WEBSITE KEYWORDS: FAST FACILITY FACTS.**

WORKING FOR A COMMON GOOD  
MEET THE AGENCIES MAKING A DIFFERENCE

In addition to the Bloomington Senior Program, which hosts classes and events five days a week, there are several nonprofit and county agencies that operate out of Creekside. Bringing these organizations together under one roof gives residents convenient, local access to essential and quality-of-life services. Highlighted below are six of the local and regional nonprofit agencies that call Creekside home.

**Bloomington United for Youth (BUY)** Central Grounds Coffee House is the most recent addition. The program, run by local teens, is open to all Bloomington high school students in grades 9 - 12. Mondays, Wednesdays and every other Friday from 2:30 - 5:30 p.m., the coffeehouse provides teens with their own space to eat, watch movies, play games, do homework or just relax. Nearly 100 teens are involved in BUY.

**The Creekside Club**, a Martin Luther Care Center adult day program, provides care for adults where they can enjoy working on art projects, listening to music, exercising, learning new skills and more.



**Hennepin County Economic and Child Care Assistance** staff is available to review eligibility requirements for county financial assistance. Programs include food support, rent assistance and emergency funds. They also can assist in paying for child care expenses.

**Hennepin South Services Collaborative** brings together cities and schools, health and human service providers, businesses and families to improve the quality and effectiveness of services provided to individuals and families in Bloomington and other communities.

**Loaves & Fishes** is a nonprofit organization that provides nutritious meals to those in need in the Twin Cities metro area. Meals are sponsored by local businesses and organizations, whose members purchase, prepare and serve the meals. Creekside is one of nine Loaves & Fishes sites in the metro area and only one of four sites that serves meals Monday through Friday. This valuable food program helps Bloomington residents stretch their food budgets while ensuring their families' nutritional needs are met. In 2010, nearly 38,600 meals were served.



**Optage In-Home Care**, a division of Presbyterian Homes & Services, provides highly trained nurses and caregivers who coordinate social visits, mobility assistance, laundry, light housekeeping, transportation to appointments, meal planning and preparation, grocery shopping and delivery, medication set-up and reminders, physical, occupational and respiratory therapies, and more. Optage caregivers also provide coordination of care for older adults who wish to remain in their homes.

**Senior Community Services and CareNextion** offer the Household and Outside Maintenance for the Elderly (H.O.M.E.) program to seniors, ages 55 and older, who need assistance completing everyday household chores, such as painting, yard work and maintenance. The Senior Outreach Program also has licensed social workers who make home visits to assist seniors and their family members in finding and arranging for services. CareNextion also provides online outreach services.

For information on any of the above programs, contact Human Services.



NEED A COMPUTER?  
WE'VE GOT A LAB FULL

The computer lab is open to adults, ages 55 and older, and persons of all ages with disabilities. Computers are equipped with Microsoft Windows 7 or XP. The lab is open **Thursdays, 9:30 - 11:30 a.m.**

Registration is not required. Computers are available on a first-come, first-served basis. The daily cost for use is \$3.50.

WE ROCK!  
CHECK OUT THE LAPIDARY

Did you know Creekside offers a full lapidary shop for cutting, polishing and engraving stones? Whether you are a seasoned engraver or a novice interested in learning more about this art form, the lapidary is the place to be, **Thursdays, 10 a.m. - 2 p.m.** Polishing equipment, rocks and training for newcomers are available.





REPORTING A HUMAN RIGHTS VIOLATION  
MAKING YOUR VOICE HEARD

The Bloomington Human Rights Commission aids and advises the City Council in ensuring all citizens have equal opportunity in employment, housing, public accommodations, public services, education and other affairs.

The commission sponsors a number of educational forums and provides mediation for individuals who feel they have been discriminated against, in relation to human rights laws.

For more information or to make a complaint, contact the Human Rights Commission.

KNOW YOUR RIGHTS  
AMERICANS WITH DISABILITIES ACT

The Americans with Disabilities Act (ADA) was enacted to provide broad anti-discrimination protection for all persons with physical and mental impairments that substantially limit one or more major life activities. The ADA covers employment, public services, public accommodations, services operated by private entities and telecommunication relay services.

The City has staff with ADA training that can provide assistance, guidance and follow-up in reference to the Americans with Disabilities Act. Call Human Services if:

- You believe you have been discriminated against because of a disability.
- You are building or renovating a publicly used building and want to make sure ADA guidelines for accessibility are met.
- You are a concerned citizen who believes a public or private entity isn't accessible.

The City has made a commitment to serve individuals with disabilities and to make sure every individual has access to all services, public and private. Since 2007, Human Services has purchased almost \$10,000 in accessible equipment, including a beach walker, wheelchair and pool lift, to increase participation by individuals with disabilities at the Bloomington Family Aquatic Center and Bush Lake Beach.

For more information, contact Human Services.



WORTHY OF  
RECOGNITION  
PRESBYTERIAN HOMES RECEIVES  
OPENING DOORS AWARD

The Human Rights Commission and DisAbility Employment Awareness Committee recently presented Presbyterian Homes & Services with the 2011 Opening Doors Award.

This award is presented annually to a Bloomington business or organization that excels in the employment and advancement of people with disabilities. For more than 30 years, Presbyterian Homes & Services has employed individuals with disabilities in multiple areas of its organization and has offered internship opportunities to Jefferson High School students with disabilities.

WEBSITE KEYWORDS: OPENING DOORS.

PROMOTING EQUALITY IN THE COMMUNITY  
THE BLOOMINGTON HUMAN RIGHTS COMMISSION



Since 1968, the Bloomington Human Rights Commission has advised the City Council on a variety of important human rights issues. The nine-member commission also recognizes community members for their outstanding efforts in the area of human rights through the Omar Bonderud Human Rights Award and the DisAbility Employment Awareness Month Business Recognition Awards.

The Commission's primary focus is promoting programs and activities that build an inclusive and accessible community.

WEBSITE KEYWORDS: HUMAN RIGHTS COMMISSION.

To contact the Human Rights Commission, call 952-563-8733, TTY 952-563-8740 or e-mail [humanrights+ci.bloomington.mn.us](mailto:humanrights+ci.bloomington.mn.us).



Mary Rice-Manzke, Chairperson  
Term: 1/24/11 - 12/31/12



Vacant position



Marie Holm, Second Vice-Chairperson  
Term: 1/24/11 - 12/31/12



Cynthia Kunkel, Youth Commissioner  
Term: 8/15/11 - 8/31/12



Istaahil Maalin, Commissioner  
Term: 1/24/11 - 12/31/12



Stan McFall, Commissioner  
Term: 1/24/11 - 12/31/12



Noah Nieting, Youth Commissioner  
Term: 8/15/11 - 8/31/12



Sanu Patel-Zellinger, Commissioner  
Term: 1/24/11 - 12/31/12



Don Peterson, Commissioner  
Term: 1/4/10 - 12/31/11



PEACE RUN AND  
DIVERSITY DAY

Hundreds of Bloomington high school students, staff and community members will run, walk and roll from Kennedy to Jefferson High School on Friday, May 4, 10 a.m., to promote diversity and peace. At the end of the run, each school observes Diversity Day with presentations, cultural awareness displays and activities.

During 2011 Diversity Day, more than 200 students from Jefferson and Kennedy high schools participated in the peace run. A total of 81 different cultural booths were represented by 366 students. In addition, members of the Minnesota League of Women Voters, Oak Grove Presbyterian Church, Bloomington Transition Plus Program and Bloomington Historical Society provided supervision and assistance during the event.

WEBSITE KEYWORDS: DIVERSITY DAY.





DON'T MISS THESE SPECIAL LUNCH EVENTS

Human Services hosts **two lunch events every month**, featuring special menus, door prizes, musical entertainment and guest speakers. Upcoming events include a Chinese New Year celebration, Octoberfest and Holiday Baking with Marjorie Johnson, *photo above*. Meals are \$6 for guests under the age of 60 and a \$3 suggested contribution for guests 60 and older. Reservations must be made at least two days in advance.



YOUTH LEADERSHIP RETREAT

The Fourth Annual Youth Leadership Retreat takes place **Friday, March 2, 3 - 8 p.m.**, at Bloomington Civic Plaza. Sponsored by the Human Rights Commission, past events have featured motivational keynote speakers. For more information, call 952-563-8733. **WEBSITE KEYWORDS: YOUTH RETREAT.**



KITE DAY

Spend a fun afternoon at Kite Day, **Saturday, May 5, 1 - 4 p.m.**, at Valley View Play Field, 9000 Portland Avenue South. Enjoy kite flying demonstrations by the Minnesota Kite Society, children's activities and a kite contest. This annual event is sponsored by Human Services, Bloomington Sister City Organization, Parks and Recreation, Walser Foundation, and Ziegler Power Systems.

# MARK YOUR CALENDAR

In 2012, residents will have a variety of fun and exciting ways to experience different cultures, savor good food and enjoy a variety of entertainment. Events will take place at Creekside Community Center, 9801 Penn Avenue South, or Civic Plaza, 1800 West Old Shakopee Road. For more information on these activities, call Human Services at 952-563-4944 V/TTY.

On the City's website, click on **E-Subscribe** and sign up to receive Human Services e-mail updates.

| 2012      |    |            |  |             |
|-----------|----|------------|--|-------------|
| JANUARY   |    |            |  |             |
| Th        | 5  | 11:30 a.m. | Lunch Event: <b>New Year Resolutions</b>                 | Creekside   |
| M         | 23 | 11:30 a.m. | Lunch Event: <b>Chinese New Year</b>                     | Creekside   |
| FEBRUARY  |    |            |  |             |
| T         | 14 | 11:30 a.m. | Lunch Event: <b>Valentine's Day</b>                      | Creekside   |
| T         | 21 | 11:30 a.m. | Lunch Event: <b>Mardi Gras</b>                           | Creekside   |
| MARCH     |    |            |  |             |
| F         | 2  | 3 p.m.     | Youth Leadership Retreat                                 | Civic Plaza |
| F         | 16 | 11:30 a.m. | Lunch Event: <b>St. Patrick's Day</b>                    | Creekside   |
| M         | 26 | 11:30 a.m. | Lunch Event: <b>Social Media</b>                         | Creekside   |
| APRIL     |    |            |  |             |
| M         | 2  | 8 a.m.     | Diversity Day T-shirt Contest display opens              | Civic Plaza |
| Th        | 5  | 11:30 a.m. | Lunch Event: <b>Happy Trails</b>                         | Creekside   |
| M         | 16 | 11:30 a.m. | Lunch Event: <b>Cheap Chick Couponing</b>                | Creekside   |
| MAY       |    |            |  |             |
| F         | 4  | 11:30 a.m. | Lunch Event: <b>Cinco de Mayo</b>                        | Creekside   |
| F         | 4  | 10 a.m.    | Peace Run and Diversity Day                              | Creekside   |
| Sa        | 5  | 1 p.m.     | Kite Day   | Creekside   |
| Th        | 17 | All day    | Citywide Garage Sales begin                              | Creekside   |
| M         | 21 | 11:30 a.m. | Lunch Event: <b>Older Americans Month</b>                | Creekside   |
| F         | 25 | 10 a.m.    | Join Hands Day   | Creekside   |
| JUNE      |    |            |  |             |
| Sa        | 2  | 10 a.m.    | Senior Fair  | Creekside   |
| Th        | 7  | 11:30 a.m. | Lunch Event: <b>Memory Lane</b>                          | Creekside   |
| Sa        | 16 | 9 a.m.     | Global Celebration                                       | Civic Plaza |
| M         | 18 | 11:30 a.m. | Lunch Event: <b>Under the Sea</b>                        | Creekside   |
| JULY      |    |            |  |             |
| M         | 9  | 11:30 a.m. | Lunch Event: <b>Made in the USA</b>                      | Creekside   |
| Th        | 26 | 11:30 a.m. | Lunch Event: <b>Weather Permitting</b>                   | Creekside   |
| AUGUST    |    |            |  |             |
| M         | 6  | 11:30 a.m. | Lunch Event: <b>Aloha!</b>                               | Creekside   |
| Th        | 23 | 11:30 a.m. | Lunch Event: <b>See you at the Fair!</b>                 | Creekside   |
| SEPTEMBER |    |            |  |             |
| M         | 10 | 11:30 a.m. | Lunch Event: <b>Crime Prevention</b>                     | Creekside   |
| M         | 17 | 7 p.m.     | International Peace Day Proclamation                     | Civic Plaza |
| Th        | 27 | 11:30 p.m. | Lunch Event: <b>Disney</b>                               | Creekside   |
| OCTOBER   |    |            |  |             |
| M         | 1  | 7 p.m.     | DEAM Employer Award/Proclamation                         | Civic Plaza |
| M         | 15 | 11:30 a.m. | Lunch Event: <b>Octoberfest</b>                          | Creekside   |
| W         | 31 | 11:30 a.m. | Lunch Event: <b>Halloween</b>                            | Creekside   |
| NOVEMBER  |    |            |  |             |
| F         | 9  | 11:30 a.m. | Lunch Event: <b>Veterans Appreciation</b>                | Creekside   |
| M         | 19 | 11:30 a.m. | Lunch Event: <b>Thanksgiving</b>                         | Creekside   |
| DECEMBER  |    |            |  |             |
| M         | 3  | 11:30 a.m. | Lunch Event: <b>Holiday Baking with Marjorie Johnson</b> | Creekside   |
| M         | 17 | 11:30 a.m. | Lunch Event: <b>Human Services Volunteer Recognition</b> | Creekside   |



2012 CITYWIDE GARAGE SALES

The Bloomington Optimist Youth Foundation, with the support of Human Services, will hold the 2012 Citywide Garage Sales, **Thursday, May 17 - Saturday, May 19**. For more information, call the Bloomington Optimist Youth Foundation at 952-831-3798. **WEBSITE KEYWORDS: CITYWIDE GARAGE SALES.**



A GLOBAL FESTIVAL OF FOOD AND CULTURE

Don't miss the fifth annual Global Celebration, **Saturday, June 16**. This free event, held in conjunction with the Farmers Market, will feature a variety of cultural entertainment, food and activities for the whole family. The Global Celebration is sponsored by Human Services, Parks and Recreation, and the Human Rights Commission. **WEBSITE KEYWORDS: GLOBAL CELEBRATION.**



DRIVING SAFE

You may qualify for an auto insurance premium discount by participating in the AARP Driver's Safety Program – the nation's first and largest refresher course for drivers, age 50 and older. Courses are offered throughout the year.